Making a Report: What to Expect

There are often misconceptions around what it means to make a Title IX report, and this can create barriers for survivors to access resources and support. Below is a breakdown of exactly what happens once a report is made, but here is the most vital takeaway: filing a report does not automatically lead to any sort of formal process or disciplinary action.

Even though this document is organized into steps, this is rarely a linear process. If you have any questions at all about the Title IX process, please know that you are always welcome to reach out to our Title IX Coordinator, Bindu Jayne, and/or our Associate Director of Title IX, Chelsey Eiel.

Step 1: How do I even make a report?

There are four typical ways our office receives reports (in order of frequency):
1. OSE Concern Report: These are usually submitted by ACCs, RAs, or SAMs.
3. Faculty or staff send us an email or give us a phone call regarding a student disclosure.
4. Students self-disclose directly or by using the anonymous reporting tool on our website.

Step 2: Okay I sent the report. Now what?

Once a report is received by the Title IX Office, either Bindu or Chelsey will reach out to the student (called the reporting party in our policy) typically via email with the subject line “Offer of Assistance.” We say typically because depending on the severity of the incident, it might make more sense to call the student directly or work with residence life staff to be in touch.

The student is under no obligation to respond to this email. We offer to meet with the student to check-in about their well-being, which they may or may not accept. We also invite them to bring a support person, if that’s helpful. At the end of the email is a link to additional resources to help the student navigate their options.

If the student decides not to respond, they will receive one more email from us about two weeks later that offers more resources, and reminds the student that the offer of assistance does not expire - students can (and often do) decide to see us months (sometimes years) after the incident occurred.

Step 3: I think I’d like to meet with Bindu - what does that meeting look like?

Like we mentioned above, this initial meeting is just about the reporting student’s well-being. Being a Swarthmore student is stressful – being a Swarthmore student who is also dealing with potential trauma is beyond overwhelming. We’re here to alleviate that stress in whatever ways
best suit each individual student, meaning there's never an exhaustive list of what we can provide for support. Some of the most common support options include:

- Contact restrictions from the College
- Counseling options, both on and off campus
- Academic accommodations – this can include extensions on assignments/tests, getting absences excused, or requesting not to be paired or grouped with the accused student (referred to as the responding party in our policy). These accommodations can be requested through the Dean’s office, so your faculty will not know this request is TIX related, or we can reach out directly, whichever you prefer.
- Changes in housing
- Transportation options
- Adjusted work schedules
- Adaptable remedies, such as educational training or mediated dialogue (when appropriate)

We will go through all of the options available to the reporting student, including their right to pursue a formal complaint process. No decisions need to be made during this initial meeting, or ever. Additionally, no information about the underlying incident needs to be shared. The philosophy of this Office is to center the wishes of the reporting student in every possible way we can, while also assessing the safety of both the student and the campus community.

**Step 4: Okay, I went to the first meeting and I know my options. Now what?**

Honestly? It’s up to you. Students may continue to regularly meet with us to process their experience. Together we can determine how often you’d like us to be in contact with you (if at all) and you can continue to navigate resources as you move through your healing process. It’s a journey, and you may change your mind several times about what you need and want from this process. We’re here to have those conversations, provide the information, and make sure you feel seen and heard.

**Step 5: I think I want to move forward with a formal complaint.**

A formal complaint means that the reporting student wishes to engage in an investigative process that will find the responding student either responsible or not responsible for a policy violation (prohibited conduct is outlined in the “Title IX and College-Defined Sexual Misconduct Policy”). This process intentionally looks much more linear than the reporting process:

1. The College will hire an external investigator to conduct interviews with the reporting party (in the formal complaint process, this individual is referred to as the complainant), the responding party (referred to as the respondent), and witnesses identified by either party. Each may choose an advisor of choice to be present during that interview, and they will also be assigned to a trained case
manager by the Title IX office. Witnesses may choose to have the Witness Coordinator, Chelsey Eiel, present during their interviews.

   a. Unfortunately, this step tends to take the longest due to the availability and responsiveness of witnesses, as well as the College’s academic calendar, which can conflict with scheduling.

2. After each interview, the external investigator will provide a summary for the party to review and provide any clarifications. Once all of the interviews are complete, the external investigator then prepares a summary report, which will be made available to both the complainant and respondent to review and respond to in a written statement, should they choose. Bindu will then provide the complainant and respondent options for resolution (either an informal resolution or adjudication process) and both parties will have two days to determine how they’d like to proceed.

   a. In TIX procedures, if an adjudication is determined as the resolution, the parties will receive the Notice of Adjudication from Student Conduct Administrator Nathan Miller, and have another ten days to review the final case packet with their advisor in order to prepare for cross-examination.

   b. In College-defined sexual misconduct procedures, if an adjudication is determined as the resolution, the parties will receive the Notice of Adjudication from Student Conduct Administrator Nathan Miller.

3. An external adjudicator will review the final case packet, and on the day of the hearing they will ask clarifying questions of the parties and/or witnesses, if necessary. At no time will the complainant and respondent be in the same room or asked to respond to one another directly. Hearings usually last about half a day, and parties can take breaks as necessary.

4. If the adjudicator finds the respondent responsible for a policy violation, they will work with the Student Conduct Administrator to determine the sanction.

5. Appeals may be filed by either party within five days of receiving the outcome letter, to be determined by the Vice President of Student Affairs.

6. Please reach out to your case manager to review the relevant procedures in their entirety, and contact Chelsey Eiel at ceiel1@swarthmore.edu with any specific questions regarding the formal complaint process.

Step 6: The formal complaint process is over, but I am still struggling. What can I do?

While there are aspects of the formal complaint process that can provide agency and accountability, we recognize that it very seldom provides closure or healing. Our office remains available to support you in accessing resources and accommodations after the formal complaint process has concluded, and to provide a space in which to process your experience. Please stay in contact with us and do not hesitate to let us know what you need. We care about your well-being.