

## **Secure Communication with Student Health & Wellness**

### **Healthcare Providers**

Health Services uses secure messaging as a tool for communicating with you about personal health information, as it is more secure than email. This communication tool is not to be used in urgent situations.

When we send you a message, you will receive an email to your Swarthmore email account from NoReply@medicat.com with the subject line "New Message".

The secure message notification will read "You have a new secure message from Swarthmore Student Health. Please log into your student health patient portal to view this message."

The secure message becomes a permanent part of your medical record. Please review these messages and do not block them in your spam folder. If at any time you have a concern regarding the validity of the message, please call us at 610-328-8058.

Passwords are an important aspect of maintaining privacy. Sharing your password allows access to confidential health information in your student health portal. Sharing of passwords is not advised.

Students can access secure messaging by logging into mySwarthmore

<Click Worth Health Center

<Click Student Health Portal